

MD perspective: what changed? How does GDPR affect communication with the patient?

Ulrich Beschorner

Disclosure

Speaker name: Ulrich Beschorner

I have the following potential conflicts of interest to report:

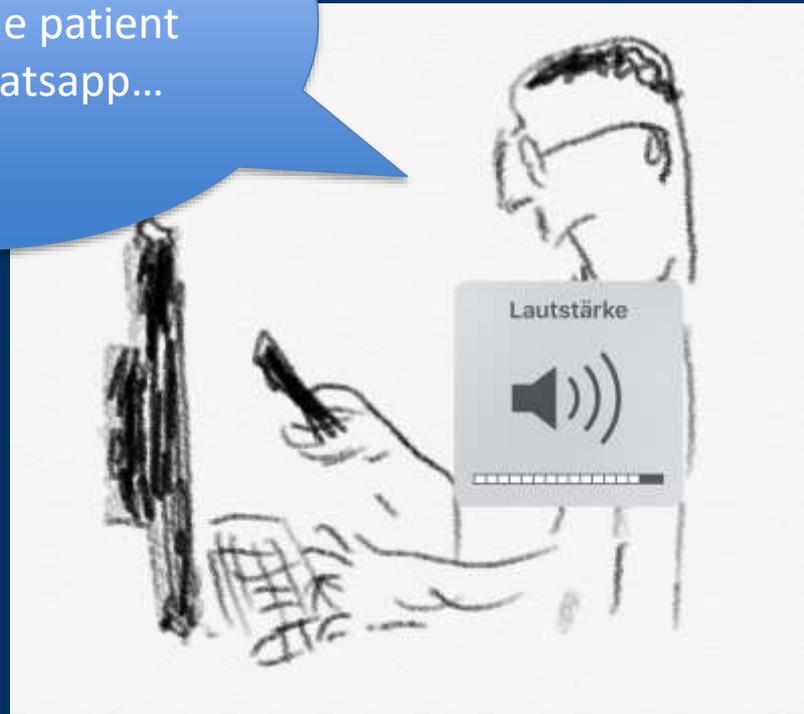
- Consulting
- Employment in industry
- Stockholder of a healthcare company
- Owner of a healthcare company
- Other(s)

- I do not have any potential conflict of interest

The good old times...

...when we were able to exchange documents and findings without any obstacles

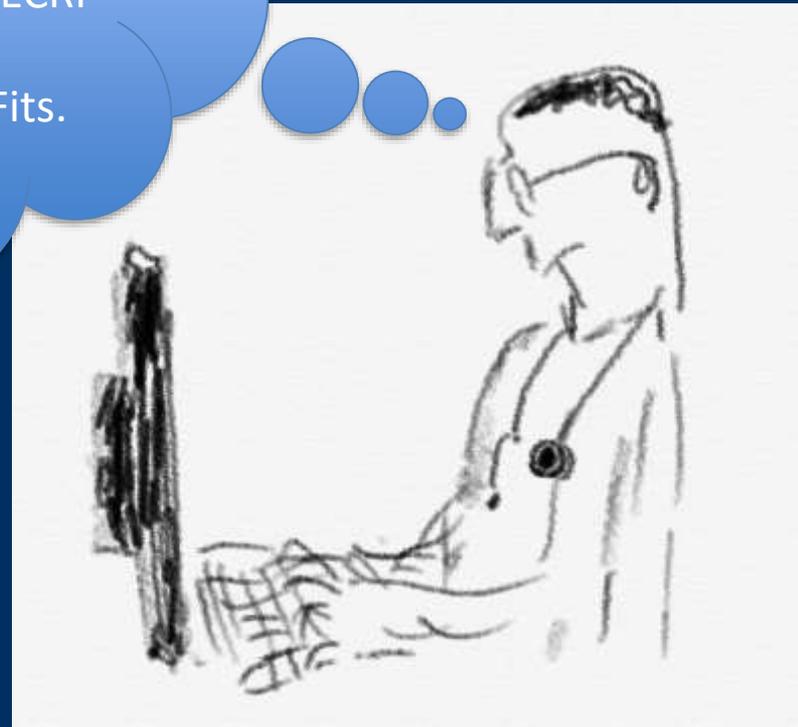
Wait, I'll send you the angio and the patient files via Whatsapp...



The good old times...

... when passwords were still simple and unique

What was the stupid
password for the
signature of this ECRF
database?
"PASSWORD". Fits.



The good old times...

...when we were allowed to talk to our family about our work

Hello honeybunny,
Imagine, I have just
operated on our
neighbor. Just went
well, I tell you...



The good old times...

...when Balint groups could be held at lunch

I have just revascularized the lower leg of Ms. Schmidt from the pharmacy. I tell you, that was a massacre...

And I've just recanalized our mayor's calcified SFA: My God, he really should stop smoking!!



The old times...

....are over



General Data
Protection Regulation

My way to GDPR

2013-2018:

- Amazon knows my wishes better than myself
- I can look at the privacy of my colleagues on Facebook.
- The nurses make fun of my whatsapp image

My way to GDPR

2017:

- Seems that EU is going to do something about privacy



My way to GDPR

25th May 2018

- GDPR Implementation date:

Almost all clinical trials are stopped because sponsors and CROs want “to comply with the new regulations”

My way to GDPR

June 2018

CRO wants me to re-consent all 250 patients in a stent registry „due to the new regulations“

My way to GDPR

July 2018

All employees must undergo online compulsory training on data protection.



My way to GDPR

July 2018

All employees must undergo online compulsory training on data protection.

Online training requires registration with an external publisher.

The publisher asks for my personal data when registering and would like to send me regular advertising.

The Training takes about 2 boring h and results in a PDF-certificate



My way to GDPR

June 2018

Hospital administration employs a new
„data protection officer“
she is a former web designer and my colleagues tell me that
you can read everything about her on her homepage



My way to GDPR

August 2018

Data protection officer finds a note with patient name in the ladies' room

Serious data protection emergency event!



My way to GDPR

August 2018

Serious data protection emergency
data breach event!

Immediate emergency intervention
required by hospital administration!

My way to GDPR

August 2018

- ➔ Local government has to be informed about serious data breach
- ➔ Corrective actions are implemented:
Retraining of all employees (including the male)

My way to GDPR

August 2018

Still many clinical trials on hold

Thinking about having my study nurses retrain to data protection officers

My way to GDPR

August 2018

My passwords for the electronic patient files are not longer working due to “data safety reasons”

My way to GDPR

September 2018

Cathlab passwords for the electronic patient files are not longer working due to “data safety reasons”

My way to GDPR

September 2018

My catheter procedures are regularly delayed because all patients must now read and sign up to 20 pages of privacy forms upon admission.

My way to GDPR

September 2018

Requesting reports and catheter findings from referring hospitals in the short term is becoming difficult.



This is the new privacy-compliant automatic document retrieval service of the university hospital. Unfortunately, you are calling outside office hours. Please submit your request in writing with the patient's signed consent form and provide a detailed written justification for your request for data. After thorough examination, we can handle your concerns during normal office hours....

My way to GDPR

September 2018

My study nurses must send cryptic privacy information to all patients. They have to sign and date for each patient that they have done this. I have to *sign and date* that I have assigned them. Patients must *sign and date* that they have read and understood the information. Because nobody does that, the study nurses have to *sign and date* that they have called the patients three times. I have to *sign and date* that I have asked the study nurses to do so. I have to *sign and date* a corrective action plan because the few patients who had sent back the document did not properly *sign and date*, etc., etc.....

My way to GDPR

October 2018

Group IT-accesses in cathlab are no longer working. In order to get an insight into the patient's file, I have to interrupt the catheter procedure, or give the catheter nurse my private access.

My way to GDPR 2019

The madness continues...

My way to GDPR

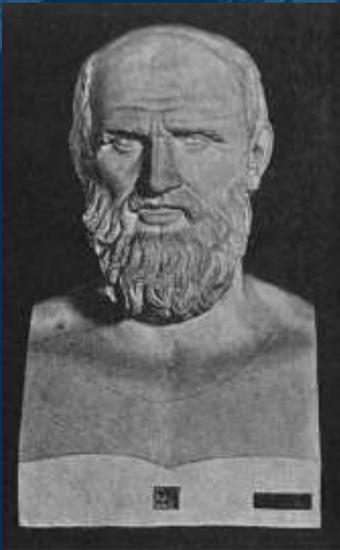
Who invented
this data
protection
nonsense?

The stupid
government?
The evil EU?



My way to GDPR

No, it was him:

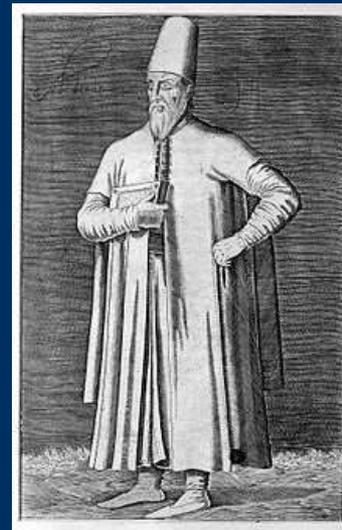
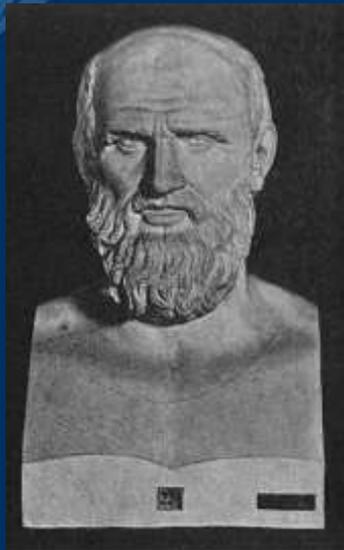


The Hippocratic Oath

Ἄ δ' ἂν ἐν θεραπείῃ ἢ ἴδω, ἢ ἀκούσω, ἢ καὶ ἄνευ θεραπείης
κατὰ βίον ἀνθρώπων, ἃ μὴ χρή ποτε ἐκλαλέεσθαι ἔξω,
σιγήσομαι, ἄρρητα ἠγεύμενος εἶναι τὰ τοιαῦτα.

Whatsoever I shall see or hear in the course of my
profession, as well as outside my profession in my
intercourse with men, if it be what should not be published
abroad, I will never divulge, holding such things to be holy
secrets.

Protecting patient data has always been one of the basic duties of the medical profession



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Despite all bureaucratic excesses, GDPR can help us to become more aware of this again.

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